**Frequently Asked Questions (FAQs)**

**Why can't I register for the course?**

All of our training materials and catering arrangements are made 1 week prior to the course delivery. If you are trying to register within 1 week of the course delivery date, please contact us on 01902 771 311 or [enquiries@esp.uk.net](enquiries@esp.uk.net%20) and we will try our best to accommodate you. Please contact us if you are having any other difficulties booking on to a course.

**What are my transport/parking options for getting to and from the event?**

Wolverhampton Science Park is easily accessible by car from junction 2 of the M54 along the A449. There is adequate parking available free of charge at Wolverhampton Science Park.

Local bus services along the A449 include the 3,4, 32, 33, 54  which provide links to Wolverhampton city centre, bus station, tram stop and train station.

**Where can I stay overnight?**

There are various places in and around Wolverhampton available for overnight accommodation, and an evening meal can also be arranged. ESP recommends one of 2 [Premier Inns](http://www.premierinn.com/gb/en/home.html) (one located near junction 2 of the M54 and the other near to the train station) or using [Airbnb](https://www.airbnb.co.uk/) for a variety of options.

**Who delivers the course?**

Training is provided by qualified and experienced tutors with extensive practical management auditing experience across a variety of manufacturing and service industries.

**What's the cancellation and refund policy?**

See our Terms and Conditions [here](http://www.esp.uk.net/wp-content/uploads/2017/04/Terms-and-conditions-for-training-courses-April-2017.pdf).

**What facilities are available at the training centre?**

The course is held in a board room style training facility, with access to a Starbucks Coffee and café on the 1st floor. The building has ample parking on site parking and is wheelchair accessible, with lift access available.

**Do you accommodate special access/dietary/learning or other requirements?**

Yes. Please specify your requirements for the course on your application via Eventbrite and we will happily arrange these, or discuss these further. If you wish to discuss any requirements with us, please contact us on 01902 771 311 or email <enquiries@esp.uk.net>.

For other matters relating to payment and attendance on the course, please refer to the [terms and conditions](http://www.esp.uk.net/wp-content/uploads/2017/04/Terms-and-conditions-for-training-courses-April-2017.pdf).